

Customer Data

Customer no.:	Customer Contact:
Owner:	End Customer:
Order no.:	Email:
Customer ref.:	Phone:
	Date

Claim

Surface damage	Optical damage	Shortage
mechanical damage	Electrical failure	Wrong article
control system bug	Transportation damages	

Your comments:

(Data, signature; with your signature you confirm acceptance of our warranty conditions)

UEBEX Processing Note

Delivery date at UEBEX	Processor UEBEX:	Claim no.:
result visual inspection		

UEBEX comments:

UEBEX - Evaluation Result

Production code	Expert	Date
Surface damage	Optical damage	Shortage
mechanical damage	Electrical failure	Wrong article
control system bug	Transportation damages	

Evaluation:

Responsible Party:

(Datum, Unterschrift)

UEBEX - Second Level Evaluation Result

Production Code	Expert:	Date
Surface damage	Optical damage	Shortage
mechanical damage	Electrical failure	Wrong article
control system bug	Transportation damages	

Evaluation:

Responsible Party:

(Datum, Unterschrift)

Terms & conditions

- We are happy to fulfill our warranty service before returning the defective product
- By signing, you acknowledge and accept that a warranty replacement sent in advance will automatically be charged to you within four weeks if no return of the defective product is received by us.
- In case the fault/damage you are describing cannot be identified you will be charged a testing fee of 120€/h and a flat-rate shipping fee for the return
- Please note that this is a limited warranty. Not included are:
 - All incidental costs associated with the rectification of defects, such as installation and removal
 - Further damage to third parties
 - Transportation of the faulty and repaired or new product
 - Disposal, travel and route time
 - Lifting devices, scaffolding
 - Adjustments or parameterizations to systems that change due to wear, fatigue, or contamination
 - Any necessary services such as re-commissioning, software updates, etc.
 - Production downtime, idle times, loss of profit, damage to property,
 - or other unmentioned incidental costs."